

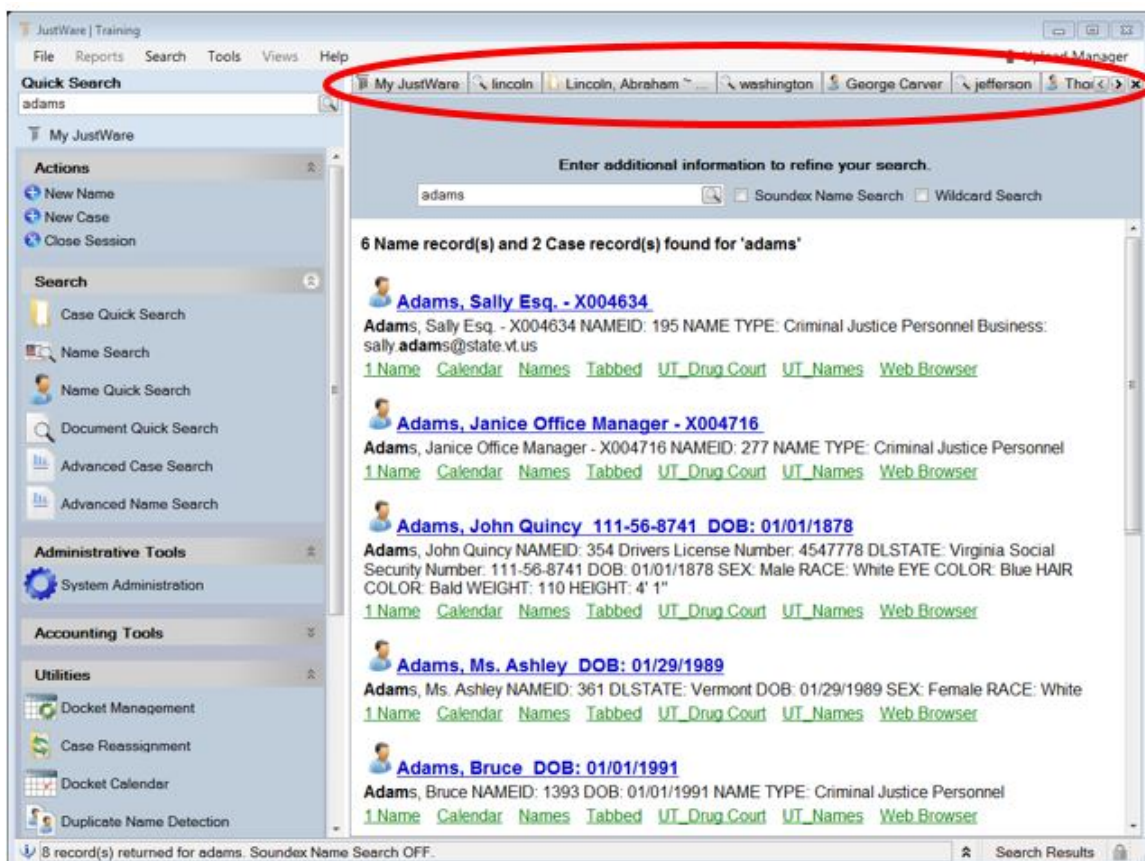
How to Reset JustWare Defender

From time to time, you may need to reset JustWare Defender. Resetting the program gives you a fresh start and allows the program to accept any new changes that may have been made by the Project Management Team.

To start, log into JWD. If you are already in the program, it may look like the screen below with multiple tabs, it may have only one tab open or it may appear with no tabs open.

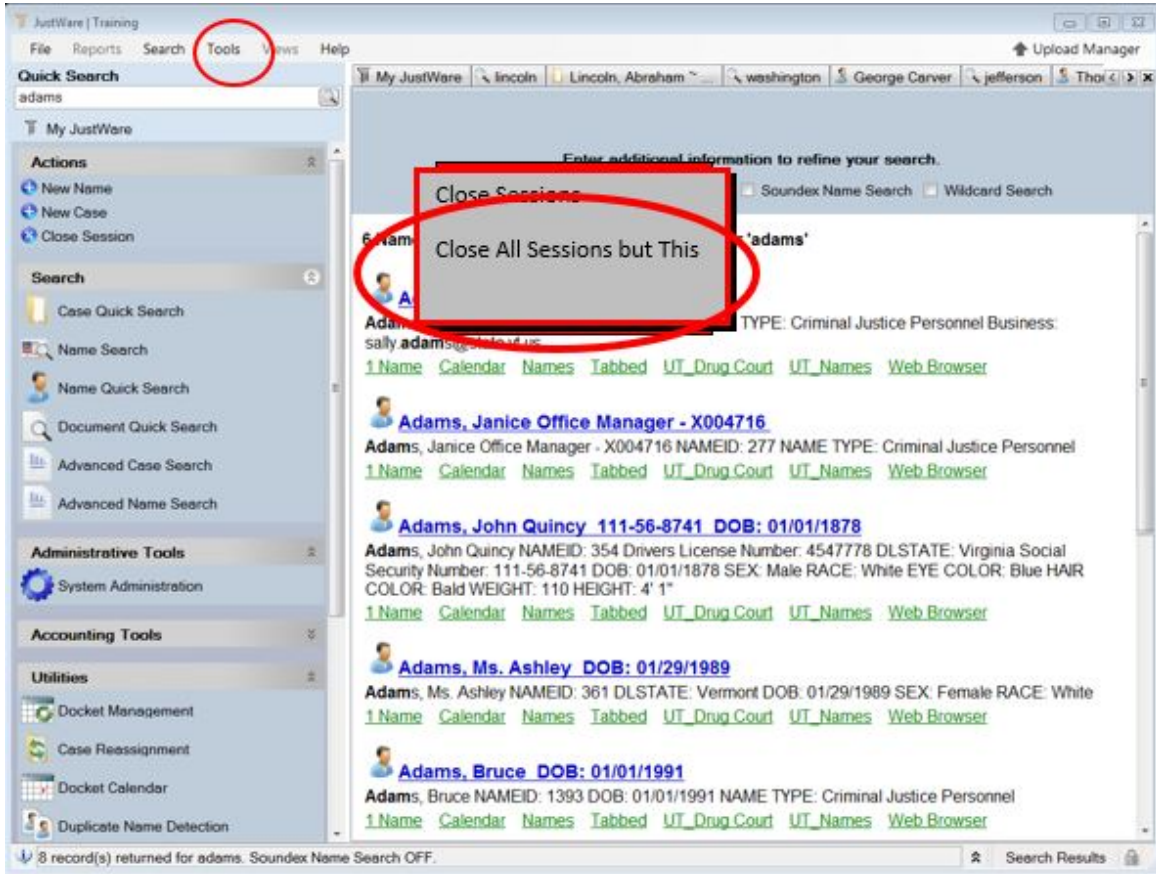
Before you reset JWD, you will need to close all tabs, as illustrated within the red circle.

If your screen does not have any tabs, move ahead to the “Run the Reset Procedure” further in this document.



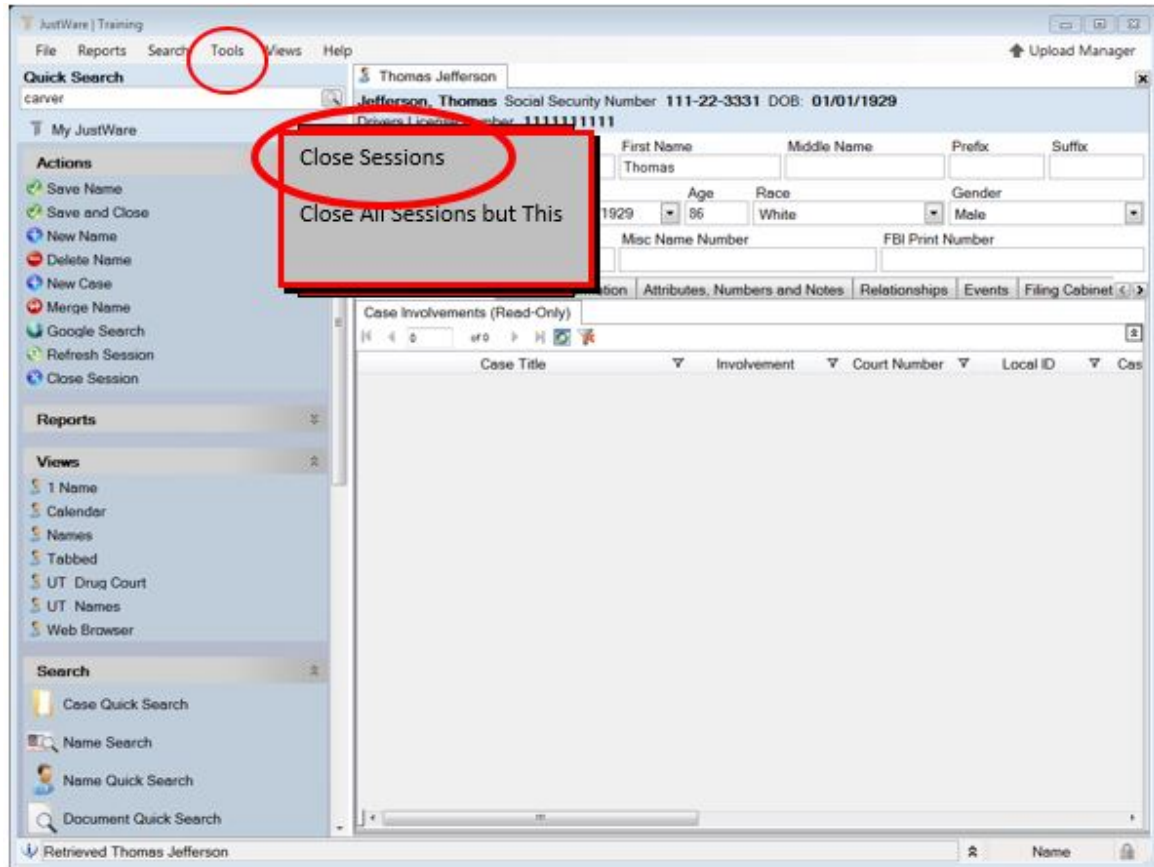
To close tabs:

- Click on Tools
- Close All Sessions but This

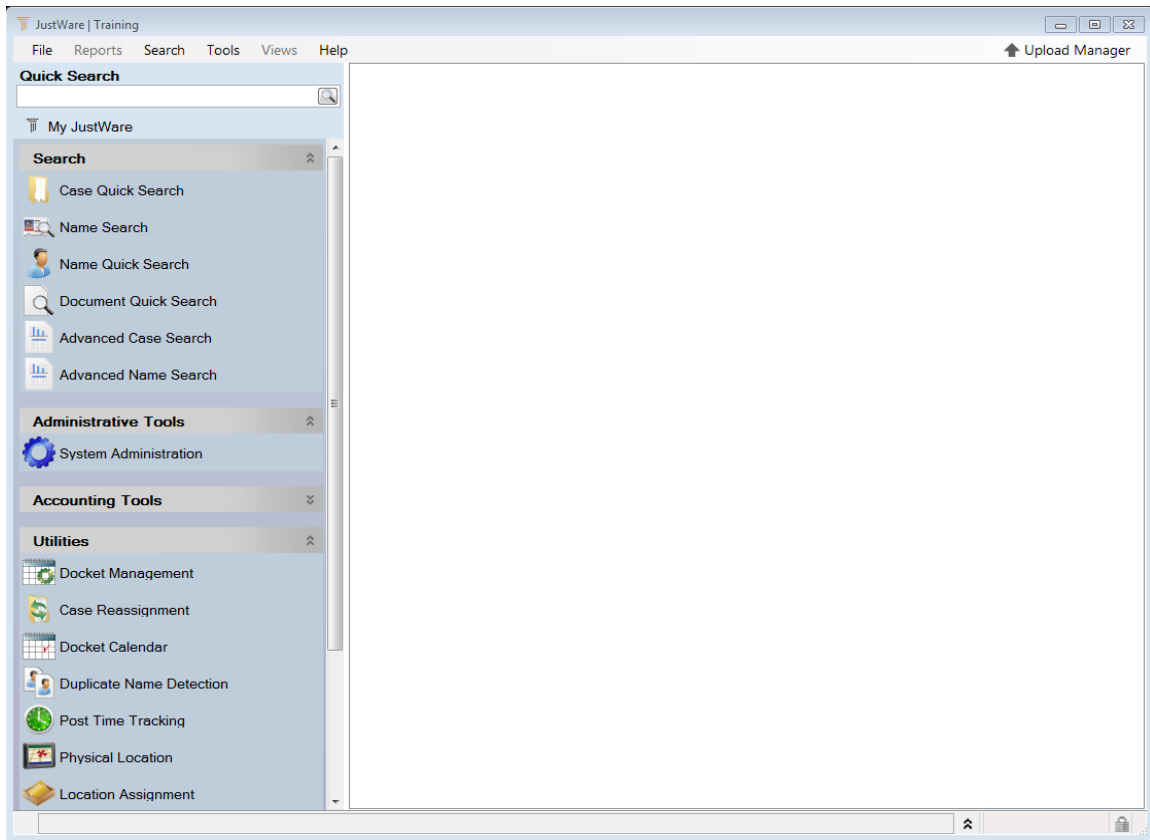


That leaves you with one tab open. To close that tab:

- **Click on Tools**
- **Close Sessions**

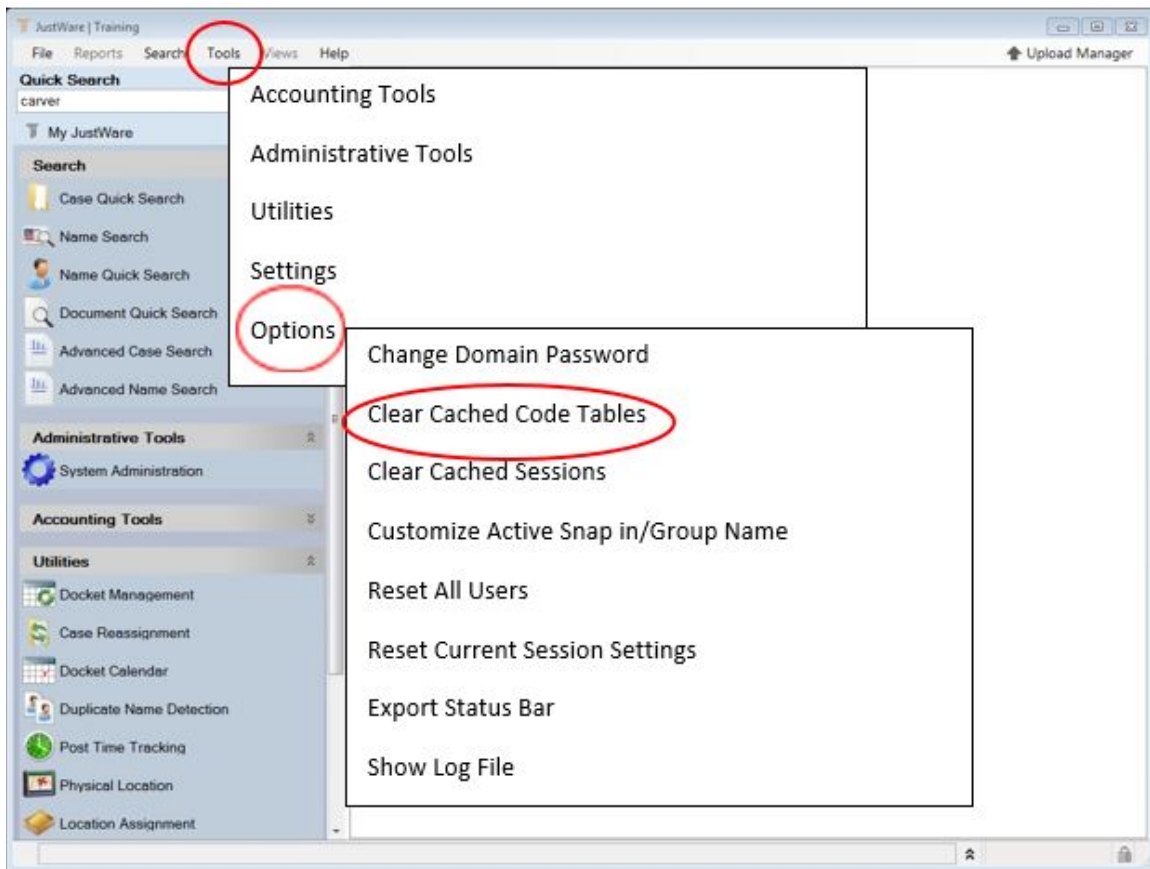


Now you should have no tabs open, and your screen should look like this.



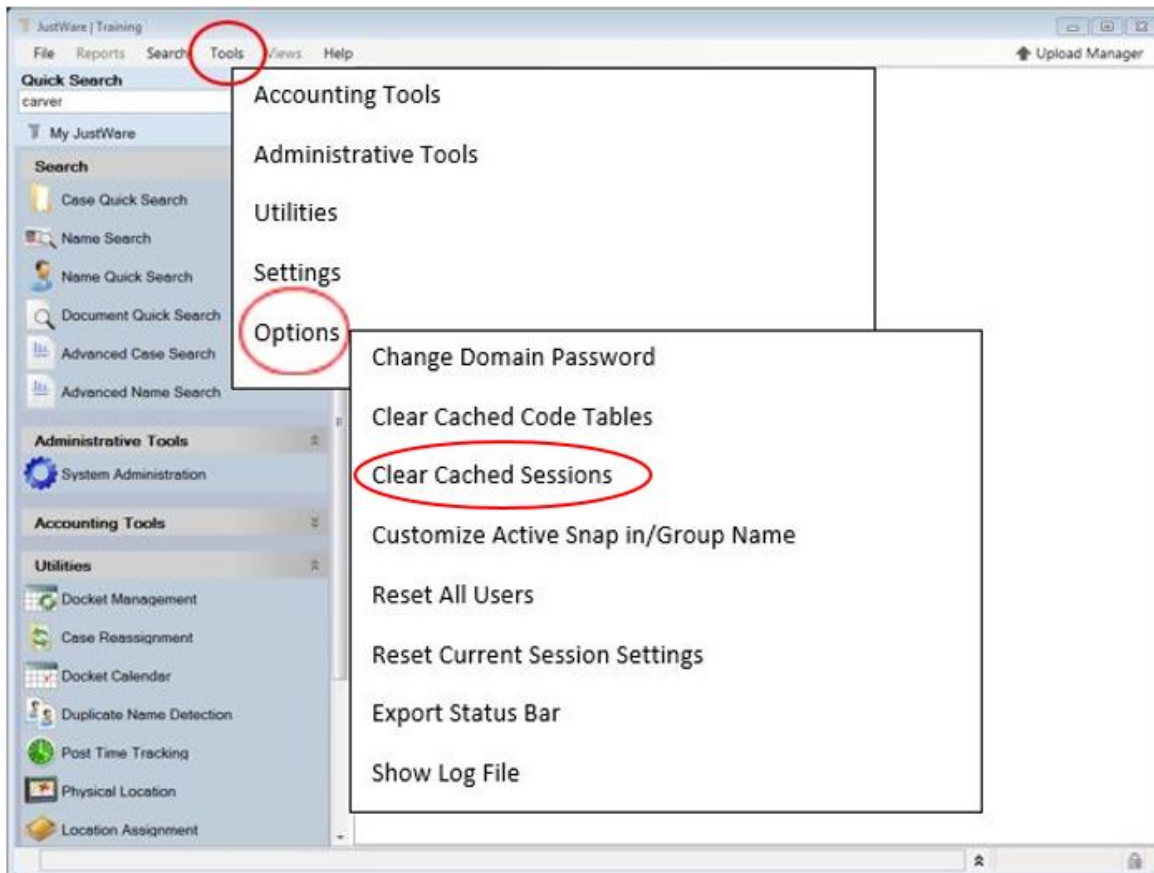
Run the Reset Procedure

- Click on Tools
- Options
- Clear Cached Code Tables



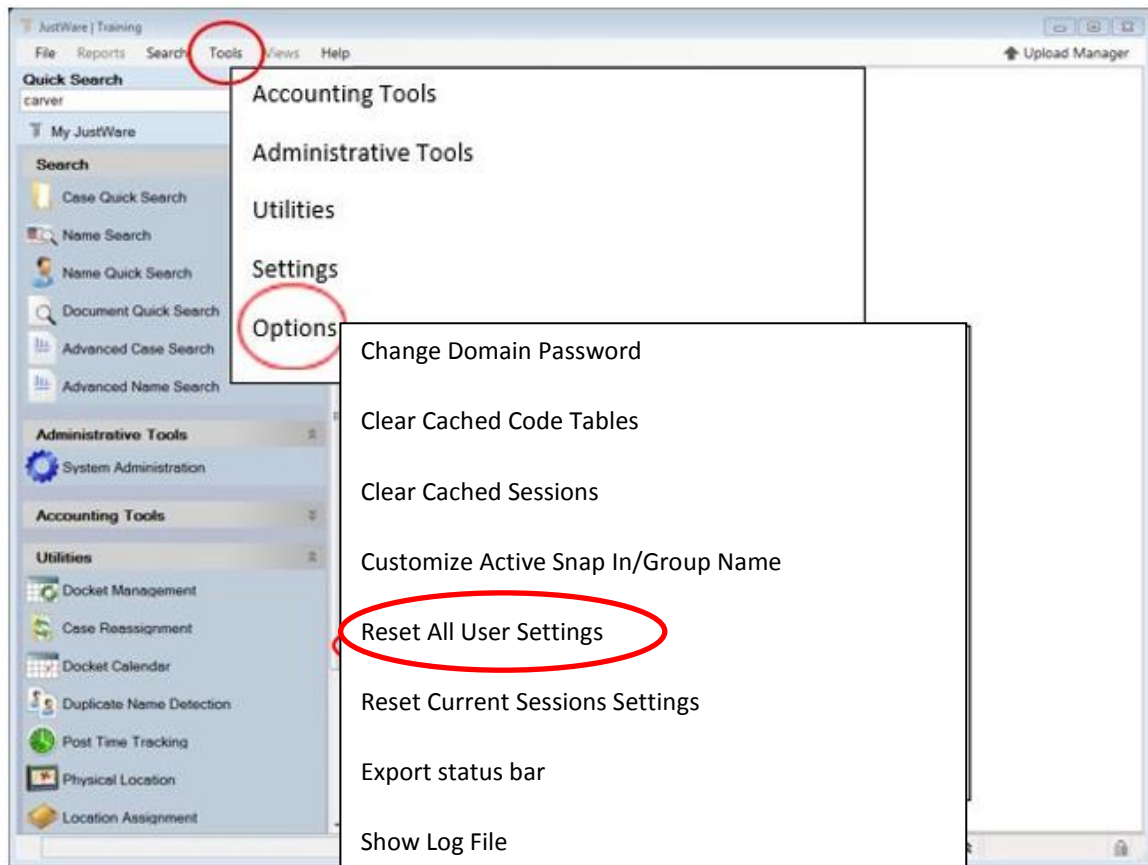
Then:

- **Click on Tools**
- **Options**
- **Clear Cached Sessions**



And finally,

- **Click on Tools**
- **Options**
- **Reset All User Settings**



You have now reset JustWare Defender.

The following keyboard shortcut may also work to reset JustWare on some keyboards:

Ctrl-Shift-Alt-Pause (hit all keys at the same time)